



Creating
Smart
Spaces

General Management Policies

MISSION

At EUN, we expand spaces (optimizing them and providing them with more and better functionality for efficient storage and management) to improve organizations, contributing to a continuous, sustainable, and secure improvement in the level of service provided to their stakeholders, ensuring safety and ergonomics.

To this end, we design, supply, and maintain high-quality products and services that incorporate the latest technological advances and provide them with a premium level of customization.

VISION

Maximize EUN's value to become a global leader in optimizing storage and content management spaces efficiently for different sectors of the global market.

VALUES

1. FAMILY BUSINESS
2. RELIABILITY
3. TEAMWORK
4. GLOBAL MARKET ORIENTED
5. SUSTAINABLE RESULTS ORIENTED
6. EXCELENCE AND INNOVATION

1 FAMILY BUSINESS

Because we are a family-owned company with roots, a medium-long-term business project and we seek closeness between the members of the EUN team, so that they feel the company as a close family.

2 RELIABILITY

Start by fulfilling the personal commitments acquired with co-responsibility to drive the entire organization (its processes, its products and solutions, its service) and thus the entire organization is also capable of fulfilling its own.

3 TEAMWORK

Working towards a common goal, which is focused on its stakeholders (not towards personal, departmental or process objectives). This orientation should be done with generosity and facilitating the efficiency of tasks (both our own and those of third parties).

4 GLOBAL MARKET ORIENTED

Know and empathize with the global market (customers, potential customers, competition, state of the art) helping EUN adapt to meet needs and expectations, even anticipating them.

5 SUSTAINABLE RESULTS ORIENTED

Help ensure that strategic indicators have adequate segmentation, a positive trend and maintained over time, which is balanced for all stakeholders.

6 EXCELENCE AND INNOVATION

Contribute to guarantee continuous and disruptive improvement, both in our management system / processes, our portfolio of products and solutions, as well as our service.

Based on feedback received from our stakeholders, EUN is committed to complying with all applicable legal, environmental, occupational health and safety, and regulatory requirements, as well as anti-bribery laws and regulations applicable to our group and to the industry in which we operate. We are also committed to fulfilling the obligations arising from the requirements of our management systems.

We seek to ensure the conservation and protection of the environment to the best of our ability by minimizing the environmental impact of the organization's activities, reducing resource consumption, and lowering greenhouse gas (GHG) emissions. This includes calculating our carbon footprint, reducing it, and offsetting it within the global framework of our "Route to Zero" project.

In the area of occupational health and safety, we are committed to providing safe and healthy working conditions to prevent harm to our employees' health, eliminate hazards, reduce risks, and facilitate employee consultation and participation.

EUN strictly prohibits bribery across all areas of its operations. If any case of bribery is detected, we will take appropriate legal and disciplinary action. To uphold this policy and ensure our anti-bribery management system works effectively, we have established a compliance function with sufficient authority and full independence.

EUN does not engage in the acceptance or receipt of insider information and encourages the raising of concerns in good faith, based on a reasonable belief, in confidence, and without fear of retaliation.

This **General Management Policy of EUN** is revised at least one time every year. It serves as the framework for establishing, reviewing, and achieving our management objectives.

It is available for our groups of interest **[Property, EUN teams, Business Partners, Clients and Society]**.

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ALBERTO LORENZO MITXELENA. - CEO.